SmartADM
THE NEW AGE APPLICATION SERVICES
Leading enterprises are now moving from ‘Businesses driving Technology’ to “Technology driving Businesses’.

CHALLENGES IN APPLICATION DEVELOPMENT AND MAINTENANCE

- Dynamic Business Requirements
- Time to Market
- User Interface and Experience
- Interoperability and Integration
- Changing Technology and Shifting to Cloud

EMERGING TECHNOLOGY LANDSCAPE

- CI/CD and DevSecOps
- Cloud and Mobile Native
- Serverless Computing
- Databases
- Stateless Transactions
- Hyper-Automated ASM
- Low Code/No Code
- Microservices
- Development
- API Economy
To propel this technological wave, Zensar offers SmartADM - a complete suite of Application Services to help our clients to achieve their ambitious business goals. SmartADM enables Intelligent Application Services through AI enabled Cloud Native, DevSecOps, Microservices & API.

**ACCELERATED CHANGE (AI FOR CODE)**

Faster MVPs, Project Management, Real-time Debugging, Smart Assistants, Automated Code Generation, Smart Testing and Test Case Generation

**AUTOMATED RUN (AI FOR SELF-HEAL)**

Predictive Maintenance, Automated Self-heal, Bot-driven Self-service, Ticket Analysis, Ticket Resolution, Smarter Monitoring

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We believe it is impossible to drive digital transformation in an environment that is fragmented, replete with disparate point solutions, and heavy on human intervention. Our Experience Decision Research (EDR) framework ensures that Artificial Intelligence permeates through Experience, Decision and Research layers within Enterprise Applications.

**SmartADM COMPONENTS**

- **Business Process Blueprints**
- **Smart Library (API, Contracts)**
- **Self-heal rule based Runbooks**
- **Algorithm Store**
- **Architecture Templates**
- **Patent Factory**
- **Automation Factory (BOTs, Agents, Scripts)**

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SmartADM SERVICE CATALOGUE

CONSULTING
- Cloud Strategy and Roadmapping
- Application Portfolio Rationalization Strategy
- DevSecOps Strategy
- Agile Strategy
- Design Thinking Architecture

ASSESSMENT
- Cloud Readiness
- Application Portfolio Analysis
- Agile Maturity
- Architecture
- DevSecOps Maturity
- Support Processes

EXECUTION
- Cloud Migration
- Cloud Native Development
- Agile Implementation
- DevSecOps Pipeline Building
- Legacy Migration
- Application Modernization
- Application Decomm & Strategic Partnership

PLATFORM SERVICES
- AI for Code
- AI for Self-healing
- AI Assistant for ASM
- DevSecOps Dashboards
- Automated Migration
- Decomm Factory

SAMURAI - Smart Application Development & Maintenance Using Robotics, Automation and Intelligence
ONE PLATFORM DRIVING SmartADM

Application Development
- AI-led Application Development
- Intelligent Code | Test Cases Generation | CI/CD
- Microservices and API
- Agile + DevSecOps
- Cloud Native Development and Migration
- Application Portfolio Assessment
- Application Decomm Factory
- Zero-Risk Transition Management

Support & Maintenance
- User Self-Service and Intelligent Assistant
- Predictive Analytics
- AI-driven Self-healing
- Social Media Monitoring and Ticket Generation
- Multi-layer Instrumentation for Monitoring
- ML-driven Ticket Analysis and Resolution

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SUCCESS STORIES

LEADING FORTUNE 100 HI-TECH MANUFACTURER

80%
Reduction in manual efforts through automation of monitoring jobs

70%
Decrease in MTTD (Mean Time to Detect or Discover), with integrated DevOps toolsets

10%
Shift of tickets from L3 to L2/L1

LEADING FORTUNE 500 P&C INSURANCE PROVIDER

98.9%
SLA Compliance

11%
Increased Stability of Applications

Delivered savings worth USD 4Mn+

Health 3R Risk Adjuster USD 500M Return

LEADING GLOBAL RETAILER

100+ tracks with 900+ person years of experience

98.9%
Subject matter experts with retail business know how

Ops coverage across process areas i.e. Plan, Buy, Move & Sell

ANALYST MENTIONS

Zensar has been mentioned in the Gartner Report - “Revitalize Application Management Services with Kanban.”

Zensar is a leading digital solutions and technology services company that specializes in partnering with global organizations across industries on their Digital Transformation journey. A technology partner of choice, backed by a strong track record of innovation, credible investment in Digital solutions; and unwavering commitment to client success. Zensar’s comprehensive range of digital and technology services and solutions enables its clients to achieve new thresholds of business performance. Zensar, with its experience in delivering excellence and superior client satisfaction through myriad of technology solutions, is uniquely positioned to help its clients surpass challenges they face running their existing business most efficiently, helping in their legacy transformation, and planning for business expansion and growth through innovative and digital ways.

Corporate Headquarters: Pune – India
Global Offices: US | UK | Europe | South Africa

For more information please contact: marketing@zensar.com | www.zensar.com